



# FEMA

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State News Desk: (919) 825-2599 | [NCEMPIO@NCDPS.GOV](mailto:NCEMPIO@NCDPS.GOV)

FEMA News Desk: (855) 576-9990 | [FEMA-DR-4827-NC-NewsDesk@fema.dhs.gov](mailto:FEMA-DR-4827-NC-NewsDesk@fema.dhs.gov)

## News Release

### Disaster Recovery Center Opens in Polk County

**RALEIGH, N.C.** - A Disaster Recovery Center (DRC) will open Friday, Nov. 1 in Mill Spring (Polk County) to assist North Carolina survivors who experienced loss from Tropical Storm Helene.

**The Polk County DRC is located at:**

**Polk County Recreation Complex (Parking Lot)**

**235 Wolverine Trail**

**Mill Spring, NC 28756**

**Open: 8 a.m. - 7 p.m., Monday through Sunday**

A DRC is a one-stop shop where survivors can meet face-to-face with FEMA representatives, apply for FEMA assistance, receive referrals to local assistance in their area, apply with the U.S. Small Business Administration (SBA) for low-interest disaster loans and much more.

FEMA financial assistance may include money for basic home repairs, personal property losses or other uninsured, disaster-related needs, such as childcare, transportation, medical needs, funeral or dental expenses.

To find additional DRC locations, go to [fema.gov/drc](https://fema.gov/drc) or text "DRC" and a zip code to 43362. Additional recovery centers will open soon. All centers are accessible to people with disabilities or access and functional needs and are equipped with assistive technology.

Homeowners and renters in [39 North Carolina counties and tribal members of the Eastern Band of Cherokee Indians](#) can visit any open center, including locations in other states. No appointment is needed.

It is not necessary to go to a center to apply for FEMA assistance. The fastest way to apply is online at [DisasterAssistance.gov](https://DisasterAssistance.gov) or via the [FEMA app](#). You may also call 800-621-3362. If you use a relay service, such as video relay, captioned telephone or other service, give FEMA your number for that service.

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*FEMA's mission is helping people before, during and after disasters.*

*For the latest information about North Carolina's recovery, visit [fema.gov/disaster/4827](https://fema.gov/disaster/4827). Follow FEMA Region 4 [@FEMARegion4](#) on X or follow FEMA on social media at: [FEMA Blog](#) on fema.gov, [@FEMA](#) or [@FEMAEspanol](#) on X, [FEMA](#) or [FEMA Espanol](#) on Facebook, [@FEMA](#) on Instagram, and via [FEMA YouTube channel](#). Also, follow Administrator Deanne Criswell on X [@FEMA\\_Deanne](#).*